

# FIRESIGHT

## 34QC165

### 34" 165Hz CURVED WQHD GAMING MONITOR

INSTRUCTION MANUAL

A34GSR23



**ADX** 

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# Safety Warnings

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- Read all the instructions carefully before using the unit and keep them for future reference.
- Retain the manual. If you pass the unit onto a third party make sure to include this manual.
- Check that the voltage marked on the rating label matches your mains voltage.
- **WARNING:** Never let people (including children) with reduced physical, sensory or mental capabilities or lack of experience and / or knowledge use electrical devices unsupervised.
- To avoid danger of suffocation, keep plastic bags out of reach of babies, children and domestic animals.
- Carefully attach the stand to the monitor. If the stand is provided with screws, tighten the screws firmly to prevent the Monitor from tilting. Do not over tighten the screws and mount the stand rubbers properly.

## Damage

- Please inspect the unit for damage after unpacking.
- Do not continue to operate the unit if you are in any doubt about it working normally, or if it is damaged in any way - switch off, unplug from the mains socket and consult your dealer.

## Location of Unit

- The unit must be placed on a flat stable surface and should not be subjected to vibrations.
- Do not place the unit on sloped or unstable surfaces as the unit may fall off or tip over.
- The mains socket must be located near the unit and should be easily accessible.
- This unit is designed for indoor, domestic use only.
- Use this monitor set at an altitude of less than 2000 meters above sea level, in dry locations and in regions with moderate or tropical climates.

## Wall Mounting

- Read the monitor and wall mount instructions before mounting your monitor on the wall.
- The wall mount bracket is not supplied, they can be purchased from your dealer.
- Do not install the monitor on a ceiling or an inclined wall.
- Only use the screws supplied with the wall

mount bracket when attaching the monitor to the bracket. See your monitor instructions for screw type.

- Tighten the wall mount screw firmly to prevent the monitor from falling. Do not over tighten the screws.
- If you are in any doubt how to mount your monitor, contact a professional.

## Maintenance

- Ensure to unplug the unit from the power supply before cleaning.
- Do not use any type of abrasive pad or abrasive cleaning solutions as these may damage the unit's surface.
- Do not use liquids to clean the unit.

## Temperature

- Avoid extreme degrees of temperature, either hot or cold. Place the unit well away from heat sources such as radiators or gas / electric fires
- Avoid exposure to direct sunlight and other sources of heat.
- Naked Flames
- Never place any type of candle or naked flame on the top of or near the unit.

## Moisture

- To reduce the risk of fire, electric shock or product damage, do not expose this unit to rain, moisture, dripping or splashing. No objects filled with liquids, such as vases, should be placed on the unit.
- If you spill any liquid into the unit, it can cause serious damage. Switch it off at the mains immediately. Withdraw the mains plug and consult your dealer.

## Ventilation

- To prevent the risk of electric shock or fire hazard due to overheating, ensure that curtains and other materials do not obstruct the ventilation vents.
- A minimum distance of 5 cm around the unit should be maintained to allow for sufficient ventilation.
- Do not install or place this unit in a bookcase, built-in cabinet or in another confined space. Ensure the unit is well ventilated.

## Safety

- Always disconnect the unit from the mains supply before connecting / disconnecting

other devices or moving the unit.

- Unplug the unit from the mains socket during a lightning storm and long inactivity periods (going on holiday).
- In the interests of safety and to avoid unnecessary energy consumption, never leave the unit switched on while unattended for long periods of time, e.g. overnight, while on holiday or while out of the house. Switch it off and disconnect the mains plug from the mains socket.

### **Mains Cable**

- Make sure the unit or unit stand is not resting on top of the mains cable, as the weight of the unit may damage the mains cable and create a safety hazard.
- If the mains cable is damaged it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.



Use only power supplies listed in the user instructions.



The mains plug is used as disconnect device, the disconnect device shall remain readily operable.

### **Interference**

- Do not place the unit on or near appliances which may cause electromagnetic interference. If you do, it may adversely affect the operating performance of the unit, and cause a distorted picture or sound.

### **Optimum viewing**

- View the unit in moderate light to prevent eye strain. It is recommended to watch the unit from a distance 3-7 times that of the screen height.

### **LCD screen**

- The LCD screen is manufactured using high-precision technology. However, some tiny black points and / or bright points (red, blue or green in colour) may constantly appear on the LCD screen. These points are generated in the manufacturing process and are normal.

### **Screen Burn**

- A characteristic of Plasma and Monitor Panels is that displaying the same image for a long time may cause a permanent after-image to remain on the screen. This is called screen burn. Most pictures shown on the unit will be constantly moving and fill the screen.

- To prevent screen burn if viewing any of the above for long periods of time, reduce contrast and brightness when viewing. Once burn-in occurs it will never disappear completely.

### **Standby**

- The button on the unit does not switch off the unit completely. The unit will continue to draw electricity from the mains supply while in standby. In the interests of safety and to avoid unnecessary energy consumption, never leave the unit in standby while unattended for long periods of time, e.g. overnight, while on holiday or while out of the house. Disconnect the mains plug from the mains socket.

### **Supervision**

- Children should be supervised to ensure that they do not play with the unit.
- Never let anyone especially children push anything into the holes, slots or any other openings in the case - this could result in a fatal electric shock.

### **Earthing**

- Apparatus connected to the protective earthing of the building installation through the MAINS connection or through other apparatus with a connection to protective earthing - and to a monitor distribution system using coaxial cable, may in some circumstances create a fire hazard. Connection to a monitor distribution system has therefore to be provided through a device providing electrical isolation below a certain frequency range (galvanic isolator, see EN 60728-11).

## Thank you

for purchasing your new product.  
We recommend that you spend some time reading this instruction manual in order that you fully understand all the operational features it offers. You will also find some hints and tips to help you resolve any issues.

Read all the safety instructions carefully before use and keep this instruction manual for future reference.

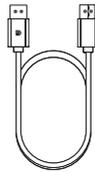
## Unpacking

Remove all items from the packaging. Retain the packaging. If you dispose of it please do so according to local regulations.

The following items are included:



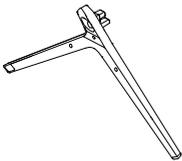
Main Unit



DP Cable



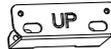
Mains Cable



Base



Stand



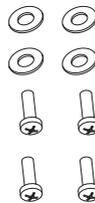
VESA connector (UP)



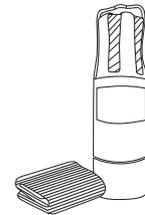
VESA connector (DOWN)



M4 Screw × 4  
(for installing the VESA connectors)



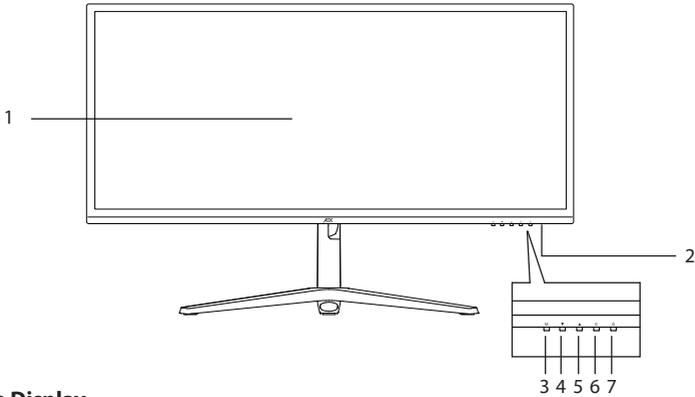
Screw and Washer × 4  
(for wall mounting)



Screen Cleaning Bottle  
and Cleaning Cloth

# Product Overview

## Front View



### 1. Screen Display

### 2. Indicator

- Light up Blue while power on.
- Flash in blue if no video source or voltage is low.

### 3. M Button

- Press to enter OSD menu.
- Press to confirm your selection.

### 4. ▼ Down Button

### 5. ▲ Up Button

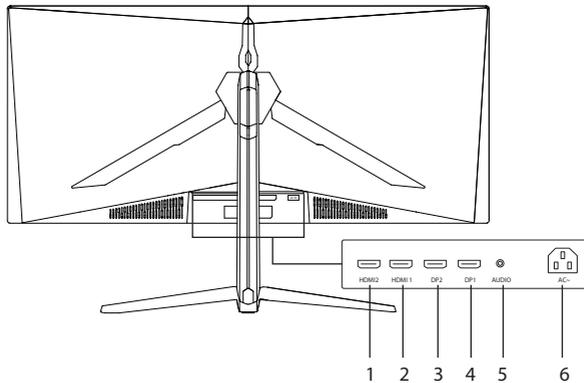
### 6. E Button

- Press to enter input source menu.
- Press to exit.

### 7. ⏻ Power Button

- Press to switch on/off the unit.

## Rear View



### 1. HDMI2 Socket

### 2. HDMI1 Socket

### 3. DP2 Socket

### 4. DP1 Socket

### 5. AUDIO Socket

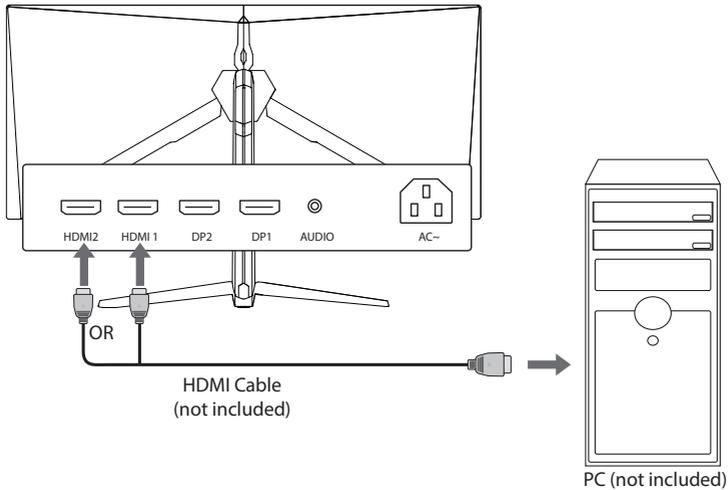
### 6. AC~ Socket

# Connections

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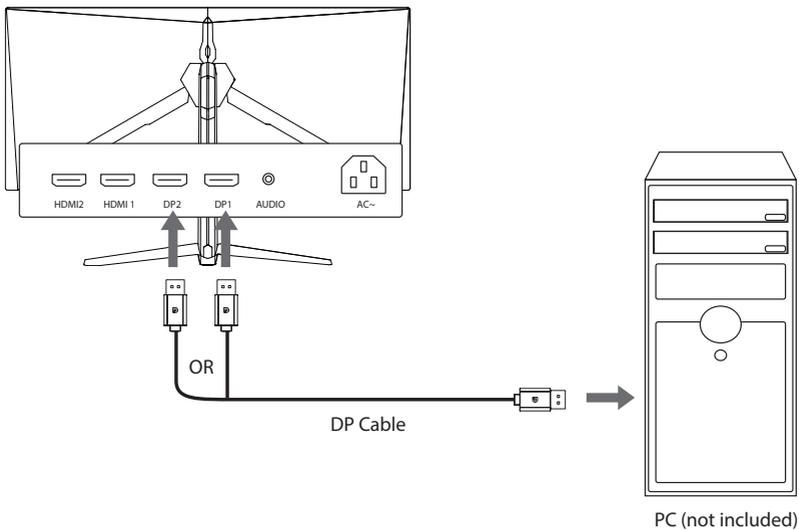
## HDMI Connection

Use the HDMI cable (not included) to connect the **HDMI1** or **HDMI2** socket of the unit to the HDMI OUT socket of your PC (not included).



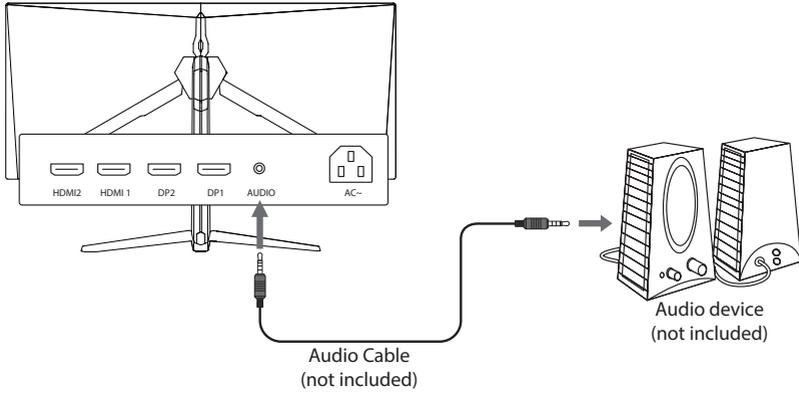
## DP Cable Connection

Use the DP cable to connect the **DP1** or **DP2** socket of the unit to the DP OUT socket of your PC (not included).



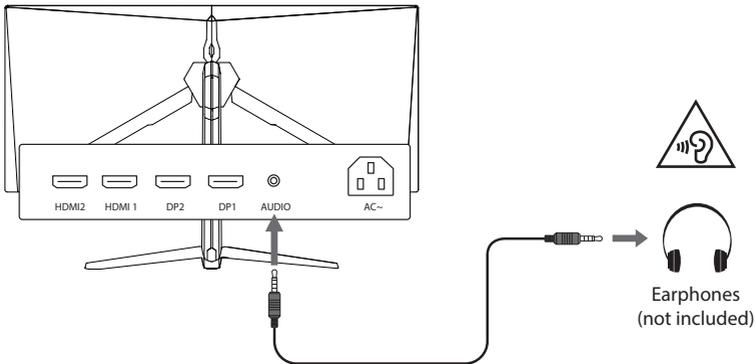
## AUDIO Connection

Use an audio cable (not included) to connect the **AUDIO** socket of the main unit and an **AUDIO IN** socket of an audio device (e.g. speaker; not included).



## Using Earphones

Turn down the volume from the source input before using the earphones (not included). Connect the earphones to the **AUDIO** socket. Slowly raise the volume with the earphones on until you reach your desired volume.



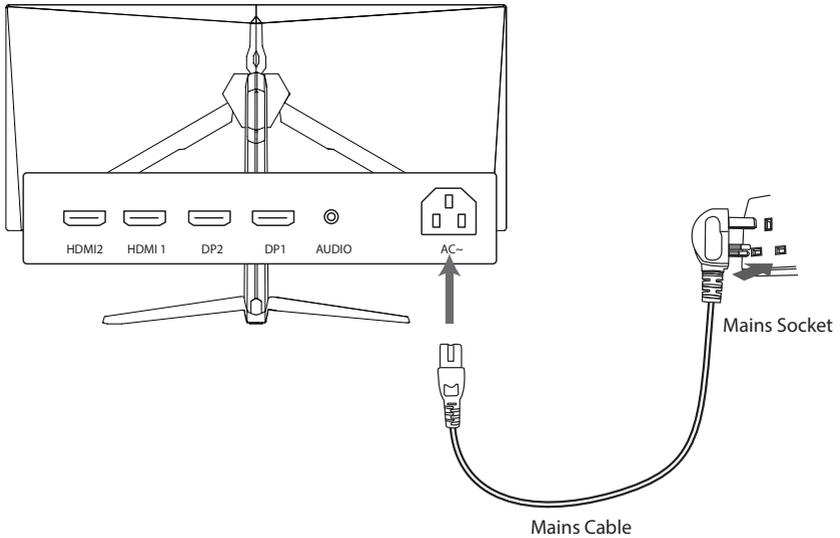
Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using earphones, especially for extended periods.



If you select the main unit (**A34GSR23**) for audio output in your computer, make sure that you have a valid **AUDIO** connection.

## Connecting to the Mains Supply

1. This unit operates with a mains cable (included).
2. Connecting the unit to any other power source may damage to the unit. Unwind the mains cable to its full length. Connect the end of the cable to the **AC~** socket of the unit and then connect the mains cable to the mains socket.
3. Make sure the mains cable is fully inserted into the mains socket. The unit is now connected and ready to use.
4. To switch the unit off completely, unplug the mains cable from the mains socket.



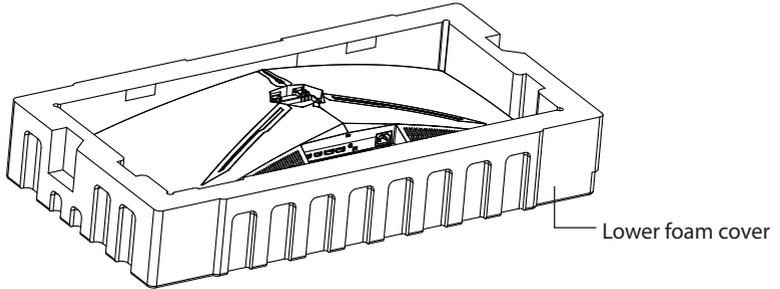
Ensure all connections are completed before connecting to the mains power socket.

# Installation

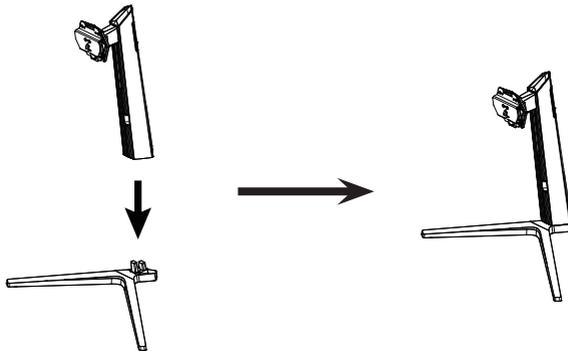
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## Assembling with the Base Stand

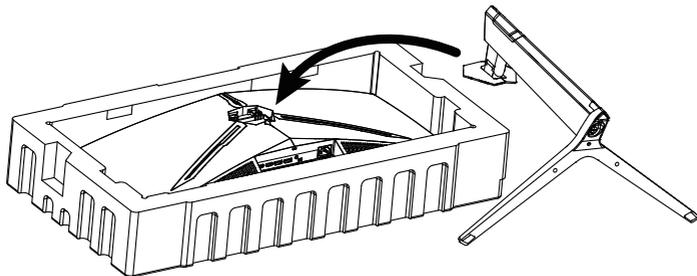
1. After unpacking, remove the upper foam cover. Take out the monitor from the film bag, and then place it onto the lower foam cover



2. Place the stand on the base. Secure them by spinning screw at the bottom of the base.

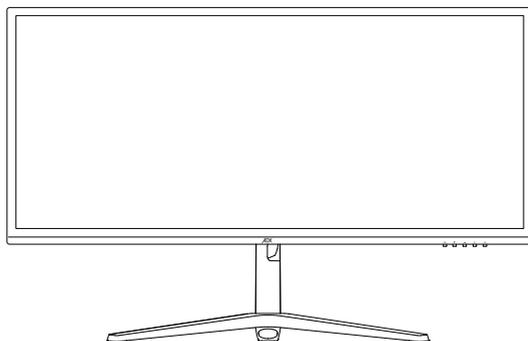


3. Install the stand with the monitor unit.



Slide the stand into the back of the unit until you hear a “click” sound. Make sure that the stand is securely installed before you lift up or move the unit.

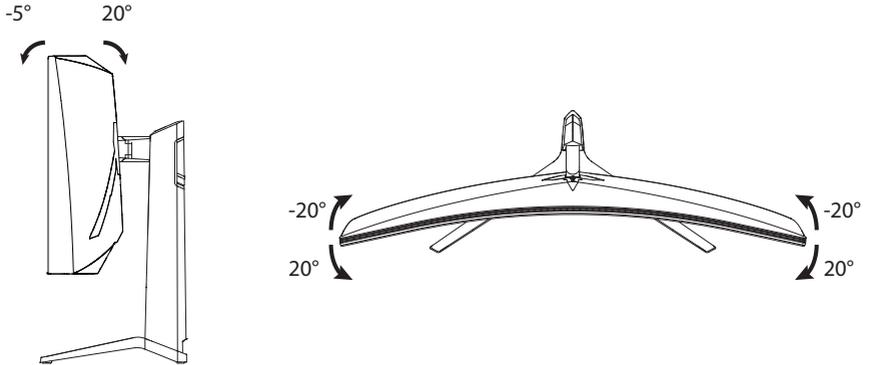
4. Stand the main unit in upright position.



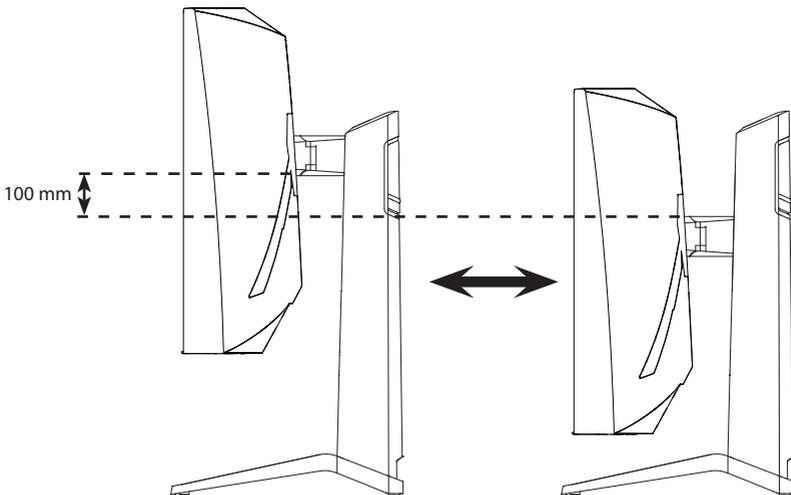
During standing of the whole monitor, do not press the liquid crystal screen with hand to avoid damage to the screen.

## Adjusting angle

You may adjust the angle of the screen for a comfortable viewing experience. The angle of the screen can be adjusted forwards or backwards from  $-5^{\circ}$  to  $20^{\circ}$ , or swiveled from side to side between  $-20^{\circ}$  to  $20^{\circ}$ .



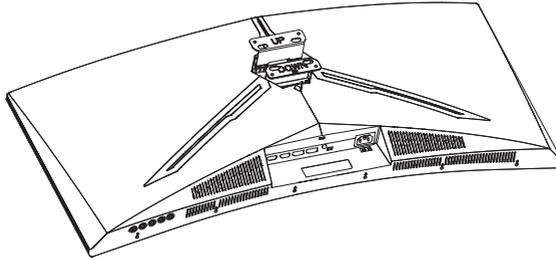
## Adjusting height



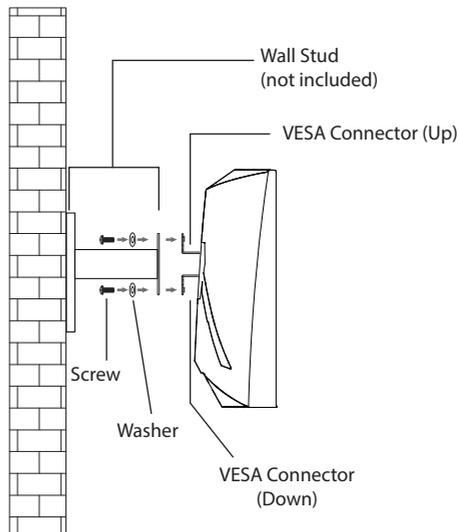
Do not touch or press the screen area when adjusting the angle and the height of the monitor.

## Wall Mounting

1. Tighten the VESA connector (UP) and VESA connector (DOWN) onto the rear of the main unit with the 4 provided M4 screws.



2. Install the unit onto the wall with the mount stud (not included), and then mount it onto the wall.



The mounting hole distance of the mount for the unit is 75 × 75 mm.



- Make sure that all the screws and studs are firmly installed.
- Do not place or hang any object on the mounted unit.
- Do not hang the unit over 2 meters from the ground.

# Operation

## Switching On/Off

- Press and hold **⏻** Power button to switch on the unit. The display will show the **ADX** logo.
- Press and hold **⏻** Power button again to switch off the unit.
- Unplug the mains adapter from the mains socket to switch off the unit completely.

## Input Source Selection

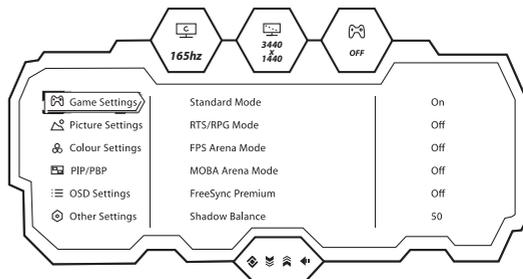
1. Press **E** button to select between **AUDIO, DP1/DP2** or **HDMI1/HDMI2** mode.
2. Press **M** button to confirm.



The unit will show **No Signal Connected**, and then **Enter Sleep Mode** if no input source is detected. Then the unit will enter **Sleep** mode.

## General Settings

1. Press **M** button to enter the **General Settings** menu.
2. Press **▲▼** button to select the following options
3. Press **M** button to confirm your settings.
4. Press **E** button to exit from the submenu, or from the menu screen.



To enter the **General Settings** menu, make sure that your unit is connected with a device with input signal. Otherwise, the unit will **Enter Sleep Mode**.

Game Settings	Standard Mode	Off/On
	RTS/RPG Mode	Off/On
	FPS Arena Mode	Off/On
	MOBA Arena Mode	Off/On
	FreeSync Premium	Off/On
	Shadow Balance	0-100
	Response Time	Off/Normal/Fast/Ultrafast
	Refresh Rate	Off/On
	Game Crosshair	Off/On
	Game Time	Off/On
	Dynamic Brightness	Off/Normal/Expert/Elaboration
	HDR	Of/HDR Standard
	Virtual Response Time	Off/On
	Ambient Lighting	Off/On
Picture Settings	Brightness	0-100
	Contrast	0-100
	DCR	Off/On
	Contextual Model	Off/On
	Low Blue Light	0-100
	Sharpness	0-5
	Gamma	1.8/2.0/2.2/2.4/2.6/S.curve
	Aspect Ratio	Wide Screen/4:3/1:1/Auto
Colour Settings	Warm	Off/On
	Natural	Off/On
	Cool	Off/On
	User1	Off/On
	User2	Off/On
	User3	Off/On
	Hue	0-100 (R/G/B/C/M/Y)
	Saturation	0-100 (R/G/B/C/M/Y)
PIP/PBP	PIP/PBP Mode	Off/PIP Mode/PBP 2Win 1:1
	Sub-Signal Source	DP1/DP2/HDMI1/HDMI2
	Audio Source	Auto/DP1/DP2/HDMI1/HDMI2
	PIP Position	Top Right/Top Left/Bottom Right/Bottom Left
	PIP Size	Small/Medium/Large
	Window swap	Off/On

OSD Settings	Language (N/A)	English
	OSD Time Out	5-60
	OSD H-Position	0-100
	OSD V-Position	0-100
	OSD Transparency	0-5
	Hotkey1 Setting	Brightness/Contrast/Volume/ Mute/Shadow Balance/Game Crosshair/Refresh Rate/Game Time/Contextual Model/ PIP/PBP Mode/Input Signal/ Dynamic Brightness
	Hotkey2 Setting	
	Hotkey3 Setting	
	OSD Rotation	Normal/90/180/270
	OSD Lock	Off/On
Other Settings	Input Source	Auto/DPI1/DPI2/HDMI1/HDMI2
	Volume	0-100
	Mute	Off/On
	Auto Power	Off/On
	Eyeshield Remind	Off/On
	Reset	No/Yes
	Information	Input Source/Resolution/ Mode/HDR Ver

## Virtual Response Time

The unit supports Virtual Response Time. It provides a better display on fast moving images. You may adjust the “**Virtual Response Time**” setting in **OSD menu**.



Virtual Response Time: **Off**



Virtual Response Time: **On**

# Maintenance

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## Cleaning the Unit



Ensure the unit is fully unplugged from the mains socket before cleaning.

- Use a soft dry cloth to wipe away the dust from the screen and surfaces.
- If the surfaces are extremely dirty, clean the monitor with a cloth which has been dipped in a slightly soapy water. Wring the cloth until it is almost dry, then use it to wipe the monitor.
- You may also clean the screen with the provided **Screen cleaning bottle** and **Cleaning cloth**.
- Ensure there is no excess water on the screen. Allow any water or dampness to evaporate before switching the monitor on.



- Never use alcohol, benzene, paint-thinner, cleaning fluid or other chemicals.
- Do not use compressed air to remove dust.

## Hints and Tips

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The following table contains various hints and tips to get the best performance from your monitor. If you require additional assistance:

- For UK, please call our UK Call Centre on 0344 561 1234.
- For Ireland, please call our Ireland Call Centre on 1 890 818 575.

Problem	Solution
No image on screen	<ul style="list-style-type: none"><li>• Make sure that the unit is switched on.</li><li>• Make sure that the unit is connected with a mains socket with power supply.</li><li>• Make sure that the correct input is selected.</li></ul>
Out of Focus or poor image	Check if the image signal cable is inserted properly.
No audio output	Connect the main unit with a audio equipment, speaker or earphones, and then increase the volume of the connected device.

If problem(s) persists, contact a qualified service agent for assistance.

# Specifications

<b>Brand</b>	<b>ADX</b>
<b>Model</b>	<b>A34GSR23</b>
<b>Screen diagonal (cm / inches)</b>	86.36 / 34
<b>Power Consumption</b>	58W (TYP)
<b>Average Energy Consumption</b>	30 kWh/1000h
<b>Brightness</b>	350 cd/m <sup>2</sup>
<b>Aspect Ratio</b>	21:9
<b>Screen Resolution (Horizontal × Vertical) (pixel)</b>	3440 × 1440
<b>Panel System</b>	34 inch LED backlit LCD panel
<b>Viewing Angle</b>	≤178°(H) / ≤178°(V)
<b>Pixel Pitch</b>	0.2318 × 0.2318 mm
<b>Contrast Ratio</b>	3000:1 (TYP)
<b>Colours</b>	16.7M
<b>Image Refresh Frequency Rate (default)</b>	165 Hz
<b>Power Specifications</b>	100-240V~, 50/60Hz, 2.0A The standard voltage and current may vary with countries, please refer to the label at the back of the product.
<b>Dimension (L × W × H)</b>	approx. 808.6 × 363.3 × 129.6 mm (monitor unit only) approx. 808.6 × 513.5 × 245.5 mm (with stand base installed)
<b>Net Weight</b>	7.6 kg include monitor + stand + base
<b>Gross Weight</b>	10.63 kg include the completed monitor with package
<b>Tilting Angle</b>	Forward titling: 5°±2°; Backward tilting: 20°±2°
<b>Height Range</b>	100±5mm
<b>Rotation Angle</b>	20°
<b>Input / Output Sockets</b>	
<b>HDMI</b>	2
<b>DP</b>	2
<b>AUDIO OUT</b>	1

<b>Energy Efficiency Class for Standard Dynamic Range (SDR)</b>	F
<b>On mode power demand in Standard Dynamic Range (SDR)</b>	30.2 W
<b>Energy Efficiency Class for High Dynamic Range (HDR)</b>	G
<b>On mode power demand in HDR, if implemented</b>	54.5W
<b>Off mode, power demand, if applicable</b>	0.2 W
<b>Standby mode power demand, if applicable</b>	0.2 W
<b>Electronic display category</b>	Monitor
<b>Visible screen area</b>	26.6 dm <sup>2</sup>
<b>Panel technology used</b>	LCD
<b>Minimum guaranteed availability of software and firmware updates (from the date of end of the placement on the market) (Years)</b>	9
<b>Minimum guaranteed availability of spare parts (from the date of end of the placement on the market) (Years)</b>	9
<b>Minimum guaranteed product support (Years)</b>	9
<b>Minimum duration of the general guarantee offered by the supplier (Years)</b>	1
<b>Power supply type</b>	Internal

Features and specifications are subject to change without prior notice.

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